

# 2024 COMMUNITY IMPACT REPORT

## MISSION

*Our volunteer driven organization provides unique family centered activities that are physically inclusive and fun. Our equipment lending library, Katy's Kloset, accepts and distributes donated durable medical equipment and supplies to adults and children at no or low cost.*



## Letter from the Executive Director

Dear TeamUp! Families, Partners, and Friends,

**SAFETY**

**MOBILITY**

**PAIN RELIEF**

**INCLUSION**

These are not luxuries. They are essentials. And, the right medical equipment or supplies can make all the difference to individuals and families in need.

Every day, we see how people fall through the cracks of our healthcare system:

- Children outgrow equipment, and insurance won't pay for replacements
- Adults face high deductibles or no insurance
- Delays in the supply chain
- Duplicate safety setups denied by insurance
- Broken, denied, or stolen equipment



We hear these stories daily, and through our lending library – Katy's Kloset -- we are here to help.

Thanks to the generosity of our community, we have served families for nearly 30 years. Through your support, our organization was able to help thousands gain access to the equipment and supplies they needed to live with dignity. It is my privilege to share with you a comprehensive report on our mission impact in 2024 for Katy's Kloset and other family-oriented activities during the year.

With gratitude,

Rose Hebar, PT, MS  
Executive Director

# 2024 Impact By the Numbers

## Served 5,000 People

**11% increase over 2023**

**Distributed 15,431 Pieces of Medical Equipment**



# Katy's Klostet

Medical Equipment Lending Library

- 1,132 Wheelchairs
- 517 Rollators
- 256 Knee Scooters
- 133 Hospital Beds
- 5,382 Incontinence Items

Katy's Klostet, a service of Team Up, is dedicated to providing essential home medical equipment and supplies -- completely free of charge -- to individuals of all ages in need.

Katy's Klostet accepts gently used donations, which are cleaned, maintained, and redistributed to nearly 5,000 people annually. In addition to helping those who are uninsured, underinsured, or facing temporary medical needs, the service is a vital community resource for those wishing to responsibly donate equipment they no longer need.



## Team Up for Fun Day Camp

Thanks to generous community support last year, our ***“Team Up for Fun” Day Camp*** was a huge success! **Sixty-nine children with physical challenges—and their siblings—experienced four unforgettable days of friendship, fun, and adventure.**

Community support has helped make activities possible such as:

- Horseback riding
- Fishing and rock wall climbing
- Crafts, music, and games
- A petting zoo and daily entertainment
- Delicious lunches and snacks for campers and volunteers



And most importantly, Day Camp helped create a truly inclusive environment where **children of all abilities** — and their siblings — could participate side-by-side. Our partnership with **Carroll University** Physical Therapy program ensures each camper who needs extra support has a trained “buddy” to help them enjoy everything camp has to offer. Students from Marquette University and Mount Mary University also contributed to the success of the week.



## Volunteers: The Heart of Our Mission

A huge **THANK YOU** goes to our **amazing volunteers**. We could not provide our vital services without their time, energy, and dedication. Katy's Klost now has an incredible team of **116 volunteers**, and each one plays a critical role in our daily operations.

Our volunteers help with:

- Assisting customers with pickups and drop-offs
- Cleaning and inspecting equipment
- Selecting equipment for individual requests
- Sorting and stocking medical supplies
- Loading mission trucks
- Directing traffic as parking lot attendants
- Processing requests and placing orders

From warehouse support to behind-the-scenes processing, their work ensures our services remain accessible, safe, and effective. *We are so grateful for each and every one of them.*



## The Impact of Your Generosity

Behind every number is a story, and thanks to your continued support, ***lives were changed in 2024.*** Here's just a glimpse of what your generosity made possible:

- A child received a replacement power wheelchair and was able to return to school with her friends, instead of waiting months for repairs.
- A son secured a hospital bed for his mother, allowing her to remain comfortably at home after losing hospice eligibility.
- A dedicated teacher borrowed a stander so a student could stand eye-level with classmates — fostering inclusion and confidence.



- A senior recovering from hip surgery borrowed bathroom safety equipment for a month, avoiding unnecessary expenses and waste.
- A daughter accessed monthly incontinence supplies for her elderly mother, freeing up her limited budget for essentials like food and rent.
- A child who uses a wheelchair was able to attend day camp — side by side with her brother, creating memories together.

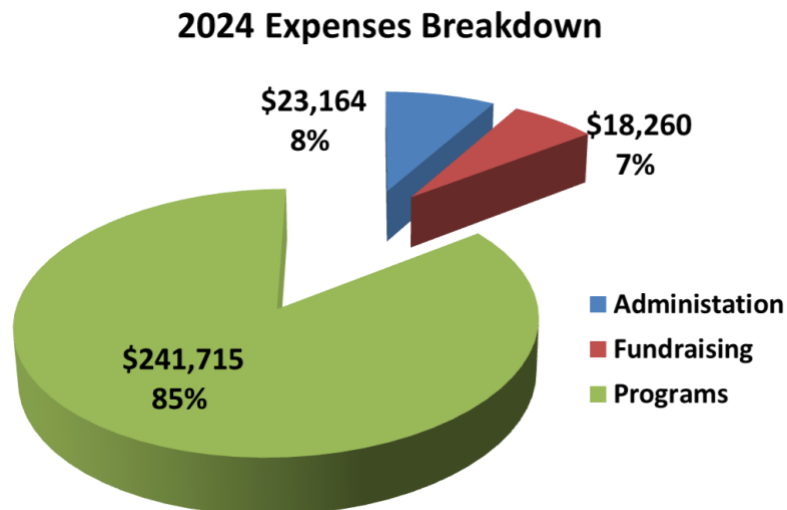
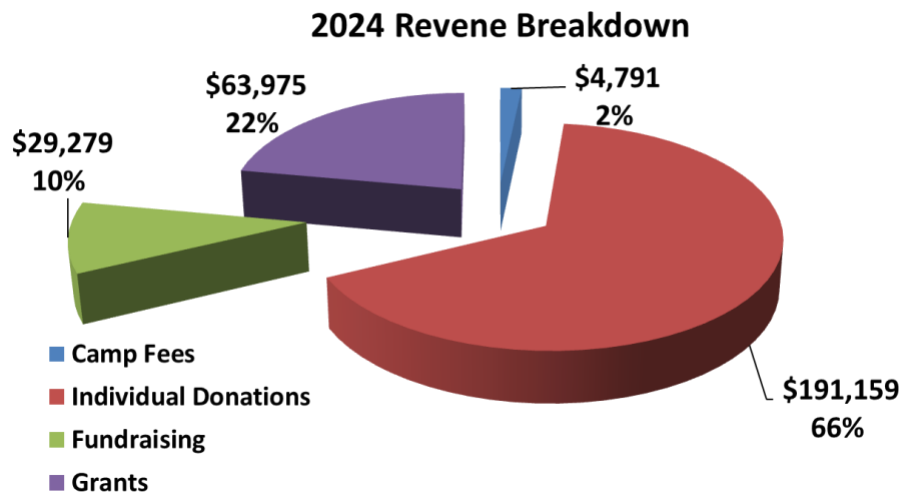


***These stories are made possible because of the compassion, time, and resources shared by our community — and we are deeply grateful.***

## Financial Overview

Our financial resources are allocated with care and transparency. The charts below provide a snapshot of how funds were raised and spent in 2024.

### Expenses and Revenue January 1, 2024, through December 31, 2024





## With Gratitude

In 2024 we held our second Golf Outing Fundraiser to benefit Team Up With Families and Katy's Kloset. The event -- which featured 18-holes of competitive golf at Western Lakes Golf Club, hole sponsorships, course contests to win generous prizes, a raffle, silent auction, and a first-class dinner -- raised almost \$30,000. Our hope is to continue to build on this success for more mission impact in the future. We are grateful to the planning committee, sponsors, golfers, dinner guests, silent auction donations, volunteers and all who participated in this fun and inclusive event.



To register for the 2025 event, please visit <http://teamupkatyskloset.golfgenius.com>

As we reflect on 2024, we are filled with gratitude for every person who made this work possible — our volunteers, donors, partners, and community supporters. Whether you gave your time, resources, or words of encouragement, you helped bring independence, safety, and dignity to thousands of individuals and families.

Because of these efforts, someone was able to leave the house safely, return to school, heal at home, or attend camp with their sibling.

***Because of you, lives were changed.***

Thank you for being part of the Team Up With Families and Katy's Kloset community. We look forward to continuing this mission — together.

With heartfelt thanks to our community partners and friends.





## MANAGEMENT TEAM

### 2024 BOARD OF DIRECTORS

Ashley Knuth, **President**  
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Andrew Hintz, **Director**

### STAFF

**Rose Hebar**, PT, MS, Executive Director  
**Tim Hollenback**, Order Processing Team Lead  
**Debra Block**, Warehouse Operations and Volunteer Team Lead

**WEBSITE:** [TeamUpWithFamilies.org](http://TeamUpWithFamilies.org)

**FACEBOOK:** <https://www.facebook.com/TeamUpWithFamilies>

### CONTACT INFORMATION

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